

Elders Real Estate 'Dream Holiday' Terms and Conditions of Entry

The Elders Real Estate 'Dream Holiday' competition gives eligible entrants in South Australia (and Alice Springs) the opportunity to submit an entry with a participating office in a game of skill with the chance to win a choice of one of three holiday packages. In addition, anyone who has a property appraisal conducted will receive \$200 Discover365 Discovery Dollars. Anyone who subsequently lists their property will receive \$1,000 Discover365 Discovery Dollars.

1. The Elders Real Estate 'Dream Holiday' competition (**Campaign**) commences on 6 February 2019 at 12.01am CST and closes on 3 April 2019 at 11.59pm CST (**Promotion Period**).
2. The Promoter is Elders Rural Services Australia Limited (**Elders**), ABN 72 004 045 121 of 80 Grenfell Street, Adelaide, SA, 5000.
3. To be eligible to receive an entry into the Campaign, an entrant must:
 - i. be a resident of Australia;
 - ii. own a property in Australia;
 - iii. be 18 years of age or over;
 - iv. accept and comply with these terms and conditions; and
 - v. book an appraisal, for sale of the property or for rent of the property, with Elders Real Estate by requesting an appraisal online via the competition prize and answering in 25 words or less 'What makes a great real estate agent?' and any other required questions; and
 - vi. the appraisal referred to in paragraph 1.i.v be completed during the Promotion Period.
4. Clients will receive one entry into the Campaign for each property that is appraised where the eligibility criteria in paragraph 3 is met.

PRIZE POOL + DISCOVER365 DISCOVERY DOLLARS

5. Winner to select from one (1) of the following three (3) options (**Major Prize**):
 - i. Cruise for two (2) to Singapore: departing Adelaide (includes return flights from Singapore). Valued at up to \$5,000
 - ii. Koh Samui holiday: includes return airfares for two (2) departing Adelaide, seven (7) nights' accommodation and one (1) week moped hire. Valued at up to \$5,000
 - iii. Sunshine Coast holiday: includes return airfares for two (2) departing Adelaide, seven (7) nights' accommodation at the Ramada Marcoola, free bike hire and \$100 restaurant voucher. Valued at \$5,000
6. Total prize pool is up to \$5,000.
7. Entrants who have an appraisal conducted on their sale or rental property with The Promoter during the Promotion Period, are eligible to receive one (1) x \$200 Discover365 Discovery Dollars.
8. Entrants who list their property for sale or rent with The Promoter during the Promotion Period, are eligible to receive one (1) x \$1,000 Discover365 Discovery Dollars.

MAJOR PRIZE TERMS AND CONDITION FOR THE ABOVE

9. There is one (1) Travel Package to be won over the period of the competition.
10. The total Major Prize packages are valued up to AUD\$5,000.
11. The Major Prize is offered by Elders.
12. The Major Prize is available for use only by Australian residents over the age of 18.
13. The Major Prize cannot be redeemed or exchanged for any other form of travel services.
14. This is a single-use Major Prize. Any unused portion of the Major Prize is forfeited and is not redeemable for cash or other forms of credit.

15. The Major Prize is only valid for travel from 4 April 2019 until 4 April 2020, subject to availability. The Major Prize is not available over restricted travel dates including but not limited to, public holidays, school holidays and peak periods. Travel must be concluded by 4 April 2020.
16. All bookings are subject to availability at the time of booking.
17. The Major Prize packages all depart from Adelaide, the customer is responsible for any additional costs to get to Adelaide.
18. This Major Prize will be deemed fully used once a qualifying booking has been made and confirmed to be available. The Major Prize will not be reinstated, refunded or replaced, even in the event that the reservation is cancelled or changed.
19. Changes or cancellation may incur charges from Airlines, Hotels or other Suppliers. The customer is responsible to pay any such charges and the Major Prize cannot be applied to any additional costs associated with changes or cancellations to the original booking requested by the customer.
20. There is no residual value and no credit will be issued if the booking amount is less than the Major Prize amount.
21. The customer may add services or stay additional nights, however the customer is responsible for any additional costs.
22. The Major Prize is not transferable, exchangeable, replaceable or refundable for cash or credit and can only be used as specified.
23. All taxes, fees, charges and surcharges applicable to the booking, including, without limitation, extra person, phone, parking and other charges are applicable to your reservation, and the Major Prize cannot be applied to them. Any such charges must be paid at the time the reservation is confirmed or to the hotel property directly and are the responsibility solely of the customer.
24. The Major Prize cannot be applied to any costs or miscellaneous fees charged by the Hotel or Airline and incurred by the customer.
25. Terms and conditions of this offer are as written and cannot be changed by any representation of any unauthorised person.
26. Major Prize is void where prohibited or restricted by law.
27. Any questions about the Major Prize, can be directed to alex.cornelissen@elders.com.au
28. Proof of age and residency may be required to claim the Major Prize and is at the discretion of Elders.
29. Elders reserves the right to change these terms and conditions without notice and at any stage during the promotion.

GENERAL TERMS AND CONDITION FOR THE ABOVE

30. Eligible clients will be entered into the draw to win a dream holiday.
31. Entries only valid with participating Elders Real Estate offices as listed here; *Alice Springs, Barossa, Brighton, Gawler, Glenelg, Goolwa, Grange, Morphett Vale, Mount Gambier, Streaky Bay, Tumby Bay, Yorke Peninsula.
32. Eligibility for the \$200 Discover365 Discovery Dollars is restricted to entrants who have a property appraisal completed within the Promotion Period.
33. Eligibility for the \$1,000 Discover365 Discovery Dollars is restricted to entrants who have listed their sale or rental property with Elders Real Estate within the Promotion Period.

PROMOTION DRAW PROCESS

34. Elders will verify that the appraisal is valid and entitled to be included in this Campaign.

35. All entries will be judged based on the content and creativity of the answer to the question referred to in paragraph 3. v by the Elders Real Estate marketing & training coordinator. The winner will be selected on 4 April 2019. The selected winner will be notified by email and/or telephone on 4 April 2019.
36. All draw and redraw information will be communicated via the campaign website. The prize winner will also be advertised via the campaign website.
37. The winner selected will be eligible to choose from one (1) of the prizes outlined in clause 5, if eligibility criteria stipulated in clause 3 is met.
38. In the event clause 3 eligibility is not met by the selected winner, the winner will not receive the Major Prize and subsequently, a runner up will be selected from the entries and will take place on 4 April 2019. Subsequent re judging will be conducted should selected winners not satisfy the eligibility criteria stipulated in clause 3.
39. Where the winner fails to claim the prize by 17 April 2019 or forfeits the prize, a further selection, judged by the marketing & training coordinator, will be held on 4 July 2019.
40. Elders reserve the right to confirm all entries to the Campaign are valid and seek further confirmation from entrants if required.
41. Elders' invitation to participate in the Campaign is not transferable, nor redeemable for cash.
42. Elders and its agents are not responsible for lost, illegible, misdirected, incomplete or damaged entries. Elders or other service providers are not responsible for incorrect or inaccurate transcription of entry information; human error; technical malfunctions; lost or delayed entries. Any liability of any of the above persons for any incidental or consequential damages, however caused, whether in contract or in tort, arising out of this promotion or use of entries or prizes is expressly disclaimed and excluded.
43. Elders' decisions in relation to this Campaign, including the eligibility of transactions to participate in this Campaign are final and no correspondence will be entered into in relation to them.
44. The winner is liable for any taxes, levies and duties resulting from participating in the Campaign or receiving the prize.
45. Elders and its agents will not be liable for any loss or damage arising from the purchase or use of any eligible product purchased under this Campaign, other than to the extent required by law or any other terms and conditions entered into between the entrant and Elders for the sale and purchase of farm supplies.
46. All entries become the property of Elders. The entries may be used by Elders for future promotional, marketing and publicity purposes unless otherwise stated by the entrant.
47. Elders' Privacy policy explains in detail how customers' data provided to it for the purposes of this promotion will be held, what it will be used for and how it will be protected. This can be accessed at elders.com.au or by request in writing to Elders.
48. Employees and agents of Elders (and its related bodies corporate), and their immediate families, associated companies and agencies are not eligible to enter the Campaign.
49. Except for any liability which cannot be excluded by law, Elders will not be liable for any misadventure, accident, injury, loss or claim that may occur, including but not limited to those sustained or suffered:
 - i. as a result of the collection of customer details by Elders; or
 - ii. in the use of the prize; or
 - iii. related to the participation in the Campaign.
50. Any dispute arising out of or in relation to the Campaign shall be governed by the laws of South Australia.